

## **POLICIES**

**NEW SERVICE** – Parties interested in new service must complete a water/sewer service application and submit account establishment fee and deposit at City Hall between 8 AM – 4:45 PM, Monday through Friday.

### **NEW SERVICE FEES:**

**New Service Account Fee** - \$25.00

**Deposit** - A cash deposit, in advance, is required for all premises occupied by someone other than the owner. Deposit refunds will be mailed after final bill is completely processed. A deposit is required on all mobile homes.

Residential - \$250.00

Business - Two (2) times the average previous water bill for the account

**DISCONTINUE SERVICE** - When you are discontinuing service or making a change, please submit your request in writing including account number, name, and address. Customer must also provide a forwarding address for final billing information and deposit refund.

**UNPAID BILLS** - A penalty of 10% or a minimum of \$2.00 will be added each month to any bill that has not been paid by the 10<sup>th</sup> of each month. A penalty of \$75.00 will be added to any bill that has not been paid by the 20<sup>th</sup> of each month on all unpaid bills. If the 10<sup>th</sup> or 20<sup>th</sup> falls on a day that City Hall will not be open for business, the penalty deadline will be extended to the next working day. There will be a \$100.00 charge for meter tampering.

**SENIOR CITIZENS** - Upon proper application a discount of \$15.00 monthly will be applied to the minimum water bill in which the head of the household is 65 years of age or older. Applicant must also verify through their latest tax return that total household income is less than \$20,650 annually.

## **WATER RATES**

**\*Residential Base Rate - \$19.50 (for ¾ inch meter)**

1 – 5,000 Gallons.....	\$6.30 (per 1,000 gal)
5,001 -12,000 Gallons..	\$8.43 (per 1,000 gal)
12,001 Gallons & over.	\$10.55 (per 1,000 gal)

### **MONTHLY MINIMUM FEE FOR WATER METERS**

**ABOVE ¾ INCH WILL BE AS FOLLOWS:**

1 inch meter.....	\$30.50
1 ½ inch meter.....	\$44.00
2 inch meter.....	\$83.00
3 inch meter.....	\$100.00
4 inch meter.....	\$139.00
6 inch meter.....	\$166.00
8 inch meter.....	\$277.00

### **WATER TAPPING FEES**

***Including Meter and Backflow Valve***

¾-inch meter.....	\$4,780
1 inch meter.....	\$10,984
1 ½ inch meter.....	\$21,961
2 inch meter.....	\$35,139
3 inch meter.....	\$65,889
4 inch meter.....	\$109,817
6 inch meter.....	\$219,628
Sprinkler Meter .....	\$2,075

**\*Over 6 inch meter, call for rate.**

## **SEWER RATES**

**\*Residential Base Rate - \$12.00 (for ¾ inch meter)**

\$6.55 per 1,000 gallons of water use

### **MONTHLY MINIMUM FEE FOR WATER METERS**

**ABOVE ¾ INCH WILL BE AS FOLLOWS:**

1 inch meter.....	\$22.90
1 ½ inch meter.....	\$33.80
2 inch meter.....	\$63.30
3 inch meter.....	\$86.20
4 inch meter.....	\$126.60
6 inch meter.....	\$150.10
8 inch meter.....	\$230.40

### **SEWER TAPPING FEES**

***Based on water meter size.***

¾-inch meter.....	\$5,975
1 inch meter.....	\$9,960
1 ½ inch meter.....	\$19,915
2 inch meter.....	\$31,865
3 inch meter.....	\$59,750
4 inch meter.....	\$99,985
6 inch meter.....	\$199,163

**\*Over 6 inch meter, call for rate.**

### **SEWER GRINDER PUMPS**

***When Applies***

Monthly charge to all customers per pump.....	\$16.50
Single grinder pump.....	\$ 5,197
Duplex grinder pump.....	\$11,088
Riser fee.....	\$385

***\*All multi-unit buildings are required to have a separate water and sewer meter for each unit.***

***\*All water or sewer taps that require to bore under the road – additional \$4,000 charge.***

***\* All customers will be required to pay the minimum water & sewer fees stated above whether the meter is active or not.***

***\*Customers can choose to have the meter removed, and will be charged \$125.00 for reinstallation.***

## **GARBAGE RATES**

### *Per Month*

*Residential Per Can.....	\$20.00
Non-Tax Paying Customer.....	\$29.00
Business.....	Call for rates

\* EACH ADDITIONAL CAN WILL BE \$20.00

\* EACH TRASH RECEPTACLE MUST HAVE A CITY STICKER.

\*IT IS MANDATORY ALL CITY RESIDENTS HAVE GARBAGE SERVICE.

## **RECYCLING**

The City of Dahlonega offers curbside recycling to all residential customers. Contact City Hall to request your recycling bin.

# **WATER AND SANITARY SEWER RATES AND POLICIES**

**EFFECTIVE DATE OCTOBER 1, 2014**

## **FOR INFORMATION ONLY**

*Rates Subject to Change*



## **City of Dahlonega**

**465 Riley Road  
Dahlonega, GA 30533**

**(P) 706-864-6133 or 706-864-2478  
dahlonega-ga.gov**

**Office Hours:  
8 AM – 5 PM  
Monday - Friday**

**After Hours Emergencies:  
706-864-3633**

## **PAYMENT PROCEDURES**

### **BY MAIL:**

City of Dahlonega  
465 Riley Road  
Dahlonega, GA 30533

**ONLINE:** [www.secureutilities.com](http://www.secureutilities.com)

**BANK DRAFT:** Please call the office or log onto the website [www.dahlonega-ga.gov](http://www.dahlonega-ga.gov) (Residents, Water Service/Payments) to access the bank draft request form.

**IN PERSON:** Payments can be made in person at City Hall, 8 AM – 5 PM, Monday through Friday.

**NIGHT DEPOSIT BOX:** When the office is closed, your payment plus the remittance section of the bill may be dropped in the Night Deposit Box located in front of the building.

\* Payments are due upon receipt.  
\* Include remittance section of bill with all payments.